

SELECTED DATA OF RBG* (in EUR millions and %)	2011	Change	2010
Balance sheet data and equity			
Loans and advances to banks	19,062	7.1%	17,801
Loans and advances to customers	171,166	5.2%	162,777
Liabilities to banks	41,641	-1.4%	42,247
Amounts owed to customers	161,151	7.6%	149,742
Equity	16,511	5.4%	15,666
Balance sheet total	269,629	5.6%	255,220
Regulatory equity requirements			
Equity eligible for inclusion pursuant to § 23 and § 24 of the Austrian Banking Act	22,946	1.3%	22,652
Equity requirements in accordance with §22 of the Austrian Banking Act	16,191	2.2%	15,841
Core capital ratio (credit risk)	8.5%	8.9%	7.8%
Equity	11.3%	-0.9%	11.4%
Income Statement			
Operating income	10,572	-0.5%	10,622
Total operating expenditure	-7,209	5.5%	-6,831
Operating profit	3,363	-11.2%	3,790
Profit on ordinary business activities	1,720	-16.4%	2,057
Resources			
Employees worldwide on reporting date	81,702	0.4%	81,411
Employees in Austria on reporting date	25,183	3.7%	24,286
Banking outlets worldwide*	5,185	-0.2%	5,194
Banking outlets in Austria**	2,223	-1.2%	2,249
* including RZB ** headquarters and branches			